Dear Resident / Occupier,

**CARRIAGEWAY RECONSTRUCTION & RESURFACING WORKS IN PARK ROAD & STAR STREET, RYDE**

We are writing to let you know about the carriageway works due to take place in your local area shortly, and to provide you with some information and guidance in relation to what will happen during the works, to enable you to plan accordingly.

**Timing and Location of the Works**

Park Road and Star Street, between High Street and Monkton Street, will be resurfaced during four day shifts in April 2019. **Due to the condition of the existing carriageway between George Street and Monkton Street, a full depth reconstruction is required at various locations in this section.** During the reconstruction period, a complete road closure will be in place between High Street and Monkton Street, due to the depth of the excavation, vehicle access will be completely restricted. The works will be undertaken in two phases. There will be no possibility of on-street parking where the reconstruction works are taking place. Access for emergency vehicles will be maintained.

The reconstruction works and restrictions are scheduled to commence on **Tuesday 19th March 2019** for approximately 13 days. The carriageway resurfacing works are scheduled to commence on **Monday 8th April 2019** for 4 days.

*Please watch the on-site boards for confirmation/changes of the start date (example shown below)*

![Work starts here from: Carriageway resurfacing](image)

Alterations/Updates

Please note, there are a variety of factors including inclement weather and emergency works that may affect the timing of works. The timeframe provided in this letter is as accurate as possible at the time of writing, but we will provide updates on the yellow information signs erected on site.

**Pedestrian access**

Pedestrian access to properties and businesses will remain open during the works.

**In an emergency**

We work closely with the emergency services to inform them of works taking place across the Island and will assist the emergency services to safely pass through the site, should they need to access the works area in the event of an emergency.

**Disabled bays**

If you regularly use a disabled bay within this section of road, you must contact us to let us know you still require this, otherwise the bay may not be remarked.
### Summary of Works – RECONSTRUCTION WORKS PHASE 1

<table>
<thead>
<tr>
<th>Location of works:</th>
<th>• Reconstruction works in Star Street between George Street (including across the junction of George Street) and Warwick Street.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Estimated duration of works:</td>
<td>• Tuesday 19/03/2019 for 1 day (Mon to Fri).</td>
</tr>
<tr>
<td>Time of works:</td>
<td>• During the reconstruction works there will be no vehicular access, at all times between High Street and Warwick Street. Works to take place during the day between 08:00 and 17:00.</td>
</tr>
</tbody>
</table>
| Safety measures during works: | • There will be a **total road closure** during the reconstruction works. There will be no on-street parking during the works and no vehicular access to properties between High Street and Warwick Street.  
• Access to High Street (between Star Street and St Johns Road) will be via Station Street and Newport Street for light vehicles only. |

### Summary of Works – RECONSTRUCTION WORKS PHASE 2

<table>
<thead>
<tr>
<th>Location of works:</th>
<th>• Reconstruction works in Star Street &amp; Park Road between George Street (not including across the junction of George Street) and Monkton Street.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Estimated duration of works:</td>
<td>• Wednesday 20/03/2019 – Thursday 04/04/2019 for 12 days (Mon to Fri).</td>
</tr>
<tr>
<td>Time of works:</td>
<td>• During the reconstruction works there will be no vehicular access, at all times between George Street and Monkton Street. Works to take place during the day between 08:00 and 17:00.</td>
</tr>
</tbody>
</table>
| Safety measures during works: | • There will be a **total road closure** during the reconstruction works. There will be no on-street parking during the works and no vehicular access to properties between George Street and Monkton Street.  
• Access for all vehicles to High Street (between Star Street and St Johns Road) will be via George Street and Star Street.  
• Warwick Street, Player Street, Riboleau Street and Daniel Street will become two-way, with coned off passing places. Please adhere to these coned areas to avoid congestion and more importantly ensure emergency vehicles can get through if required. |

### Plan – Location and Phases for RECONSTRUCTION WORKS
**Summary of Works – RESURFACING WORKS PHASE 3**

Location of works:  
- Resurfacing works in Park Road & Star Street between High Street and Dover Street.

Estimated duration of works:  
- Monday 08/04/2019 – Tuesday 09/04/2019 for 2 days.

Time of works:  
- During resurfacing works the road will be closed between the hours of 06.00 and 18.00.

Safety measures during works:  
- There will be a total road closure during the resurfacing works. There will be no on-street parking during the works and no vehicle access to properties between High Street and Dover Street.
- Access to High Street (between Star Street and St Johns Road) will be via Station Street and Newport Street for light vehicles only.
- Warwick Street, Player Street and Riboleau Street will become two-way, with coned off passing places. Please adhere to these coned areas to avoid congestion and more importantly ensure emergency vehicles can get through if required.

**Summary of Works – RESURFACING WORKS PHASE 4**

Location of works:  
- Resurfacing works in Park Road between Dover Street and Monkton Street.

Estimated duration of works:  
- Wednesday 10/04/2019 – Thursday 11/04/2019 for 2 days.

Time of works:  
- During resurfacing works the road will be closed between the hours of 06.00 and 18.00.

Safety measures during works:  
- There will be a total road closure during the resurfacing works. There will be no on-street parking during the works and no vehicle access to properties between Dover Street and Monkton Street.
- Access for all vehicles to High Street (between Star Street and St Johns Road) will be via George Street and Star Street.
- Daniel Street will become two-way, with coned off passing places. Please adhere to these coned areas to avoid congestion and more importantly ensure emergency vehicles can get through if required.

**Plan – Location and Phases for RESURFACING WORKS**
Access
If you would like assistance whilst Island Roads are working in your street, and you have a medical condition, a disability and/or a social care problem such as mobility problems or near-term pregnancy that may impact you or another using the footway and/or road please contact us, so arrangements can be made to assist you.

▪ Contact a member of the Island Roads team
▪ Help desk number: 01983 822440 (24 hours a day, 7 days a week)
▪ Email: info@islandroads.com

Parking/vehicle removal
To enable us to complete our work successfully and avoid any damage to vehicles, we would ask for your cooperation in removing your vehicle from the area before the start of the works and parking your vehicle outside of the road closure during the period of works.

We will unfortunately need to remove any vehicles that remain in the location of the road closure, and relocate them to a safe alternative location nearby, if they have not been removed prior to the works commencing. In these circumstances, you will need to locate your removed vehicle by contacting our help centre and providing them with your registration details. Please note that Island Roads have the authority to remove vehicles from the carriageway in these circumstances, and costs may be incurred to the registered keeper if a vehicle needs to be removed from the carriageway and relocated.

If you have off-street parking your vehicle may remain on your driveway or garage, provided you do not need to use the vehicle for the duration of the works. If you will require the use of your vehicle, we would ask you to relocate it to another area outside of the road closure prior to the works taking place, as access during the works will be restricted.

Waste collection
Domestic waste:
If these works coincide with your usual waste collection day, please ensure your waste is on the kerbside before 7am to enable its early collection.

Commercial waste:
If these works coincide with your usual arrangements for commercial waste collection please contact your service provider directly to make alternative arrangements with them.

For more information you can:
Call: Island Roads Help desk by telephoning: 01983 822440
Visit: Our Visitor Centre (address at the top of this letter). Monday to Friday 10:00 – 16:00 hours
View: Our website www.islandroads.com for more information about Island Roads and the services we provide and to view future planned works happening in your local area.
Talk: To our teams on site. We are committed to improving the Island’s highways and the site team will be clearly identifiable during the works and happy to answer any questions you may have.

We recognise that these improvement works may cause some inconvenience for residents and businesses, but we hope any disruption will be offset by the long-term improvements we are making.

We would like to thank you in advance for your assistance in enabling us to complete these works.

Yours faithfully,

Island Roads